

# The Power of Listening

What We've Learned by Listening to 340,000 Americans

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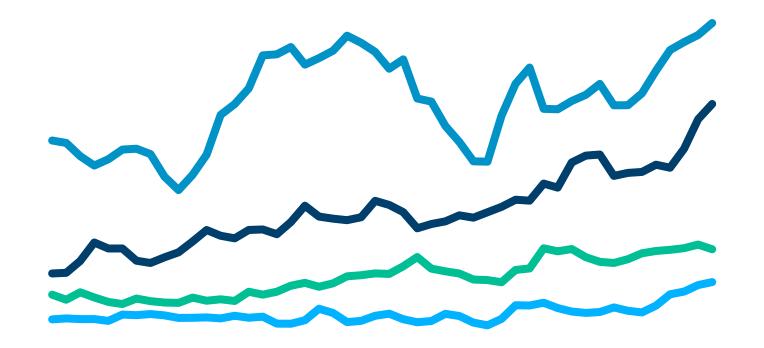


# **Our Mission**

Our mission is to improve lives by forging clearer and more purposeful pathways between education and employment.



#### Bachelor's degree attainment



- High-income
- Upper-middle i
  - Lower-middle i
- Low-income

#### 1970 1977 1984 1991 1998 2005 2012



# Populations at risk

million disengaged youth ages 16-24 not in school, work or training

6

#### 44 million adults in lowest quartile for education and income

million low-income college students from the bottom half of household income

10



## Why Consumer Insights

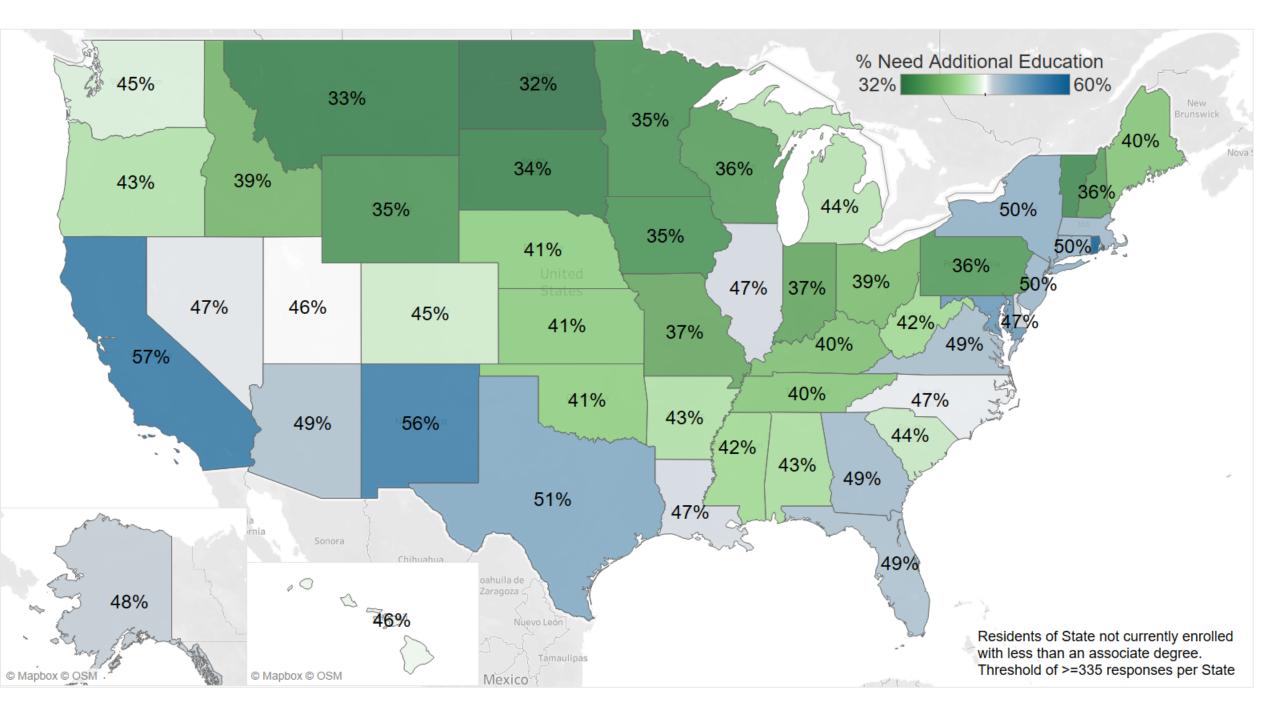
- Increase the value of postsecondary education
- Increase participation and completion



#### **Education Consumer Survey**

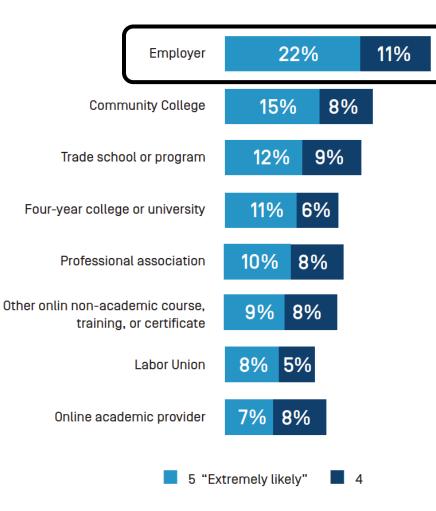
- 340,000+ responses to date
- Ages 18–65
- All postsecondary pathways
- All demographics
- All states & DC
- Largest 50 metro regions





#### Partner with employers

On a five-point scale, where 5 means extremely likely and 1 means not at all likely, in the next five years, how likely are you to enroll in courses or training offered through each of the following?



Source: Strada-Gallup Education Consumer Survey 2019. Base: U.S. Adults 18-65 with less than an associate degree and who are not currently enrolled. N=8,849

#### Make employment outcomes clear

How would each of the following impact your likelihood of enrolling in additional education?

Please use a five-point scale where 5 means it would impact your likelihood a great deal and 1 means not at all.

Guaranteed employment outcome (a job placement or wage increase)	44%			13%	
Free community college tuition	44%		1	1%	
Courses and training that fits your schedule	40%		14%		
Low-cost tuition	36%	, 0	11%		
Courses and training that employers need	32%		15%		
Locally accessible education and learning center	30%	5%			
Quality online and distance learning opportunities	23%	15%			
Resources and support for child and dependent care	23%	8%			
-	5 "A great deal"	4			

Source: Strada-Gallup Education Consumer Survey 2019. Base: U.S. Adults 18-65 with less than an associate degree and who are not currently enrolled. N=8,849

### Meet the Aspiring Adult

- Age 25-45 without a college degree.
- Seriously considering or planning to enroll in additional education



#### **Cost Value**

#### **Career Value**

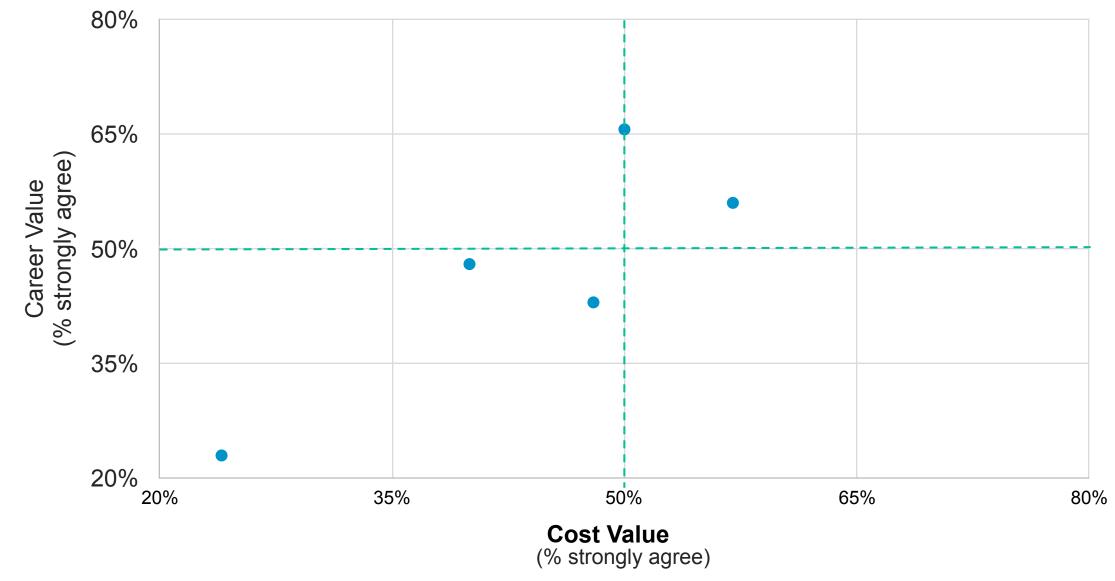
## My education was worth the cost

My education makes me an attractive candidate to employers

#### 1 = Strongly Disagree . . . 2 . . . 3 . . . 4 . . . 5 = Strongly Agree



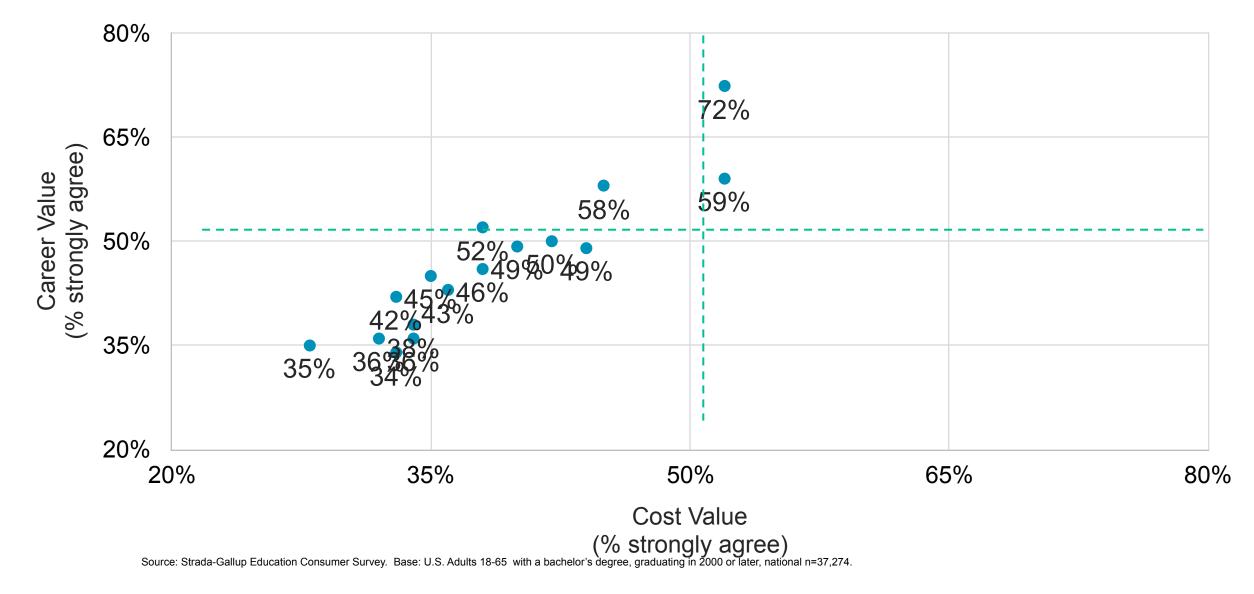
#### Greater value in credentials more closely aligned with work



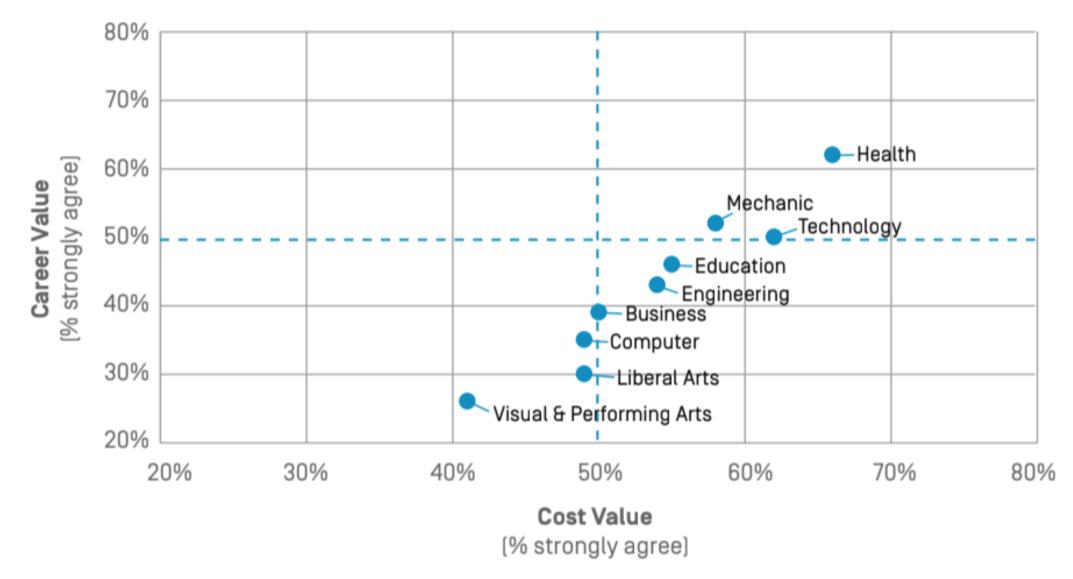
Source: Strada-Gallup Education Consumer Survey. Base: U.S. Adults 18-65 graduating or attending in 2000 or later, national n=94,693.



#### Greater value in majors more closely aligned with work



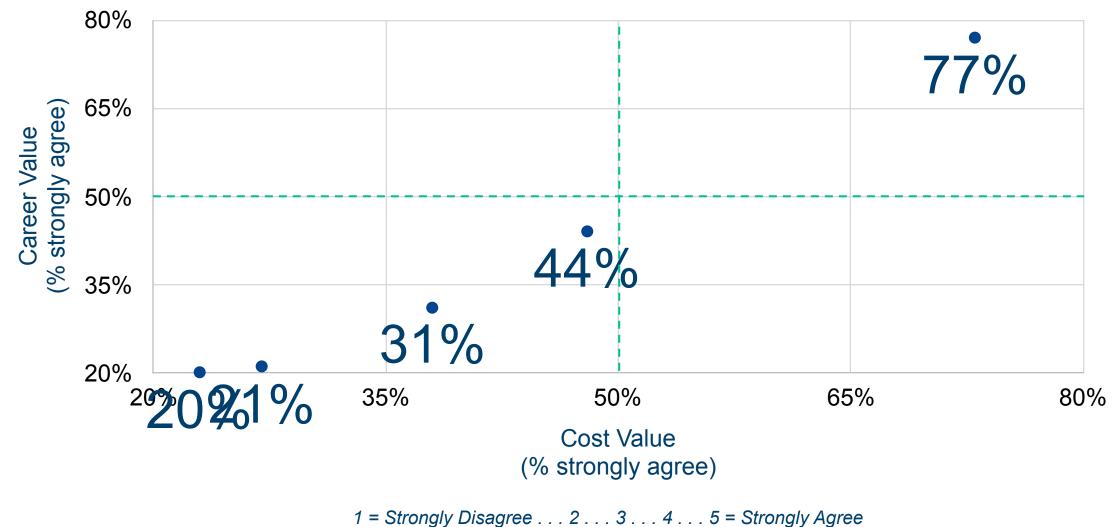
#### THE VALUE EQUATION BY FIELD OF STUDY ASSOCIATE DEGREE



Source: Strada-Gallup Education Consumer Survey. Base: U.S. Adults age 18-65 not currently enrolled, who graduated with a terminal associate degree in the year 2000 or later, n=17,166



#### **Relevance of coursework**



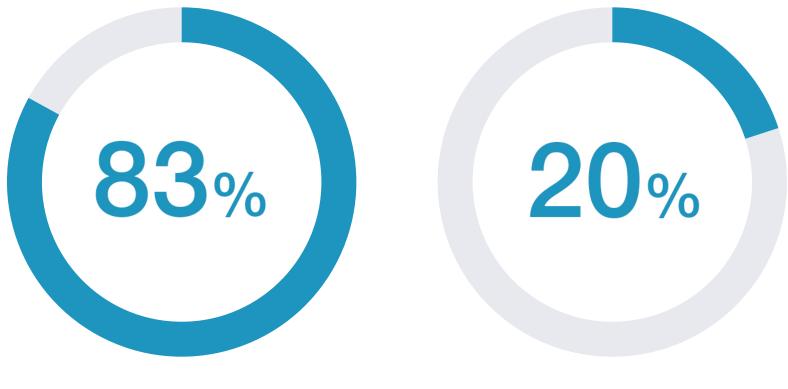
Source: Strada-Gallup Education Consumer Survey. Base: U.S. Adults 18-65 in the workforce with a bachelor's degree, graduating in 2000 or later, national n=37,274.

#### Increase quality of advising to add value



Method: logistic regression model for likelihood of answering "strongly agree," controlling for age, field of study, degree level (bachelor's degree shown here), and quality of academics and applied learning.

# Work-based advice about what to study is most valued but least received

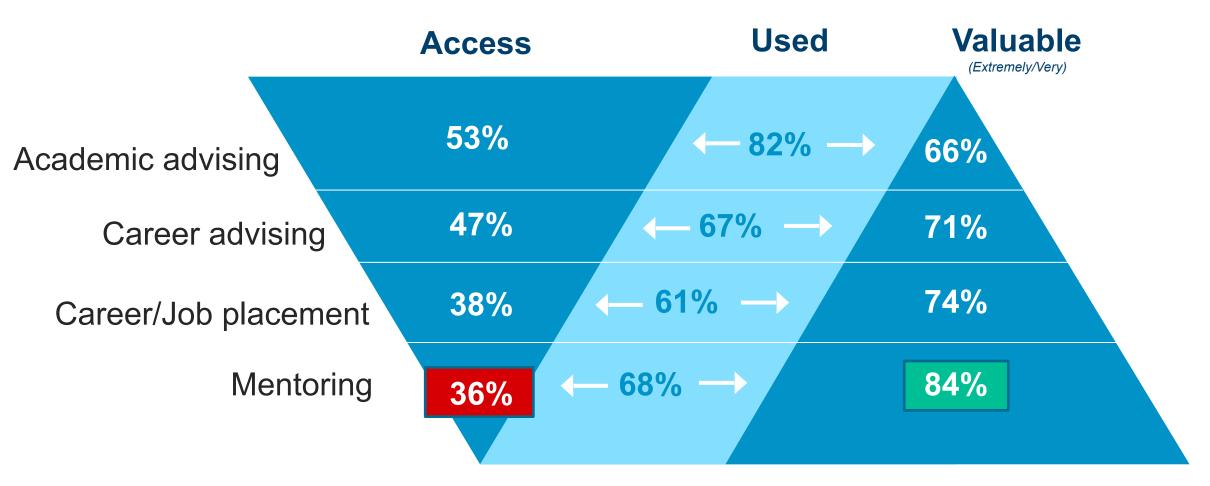


Value



Source: Strada-Gallup Major Influence: Where Students Get Valued Advice on What to Study in College Report

#### Increase access to and use of student supports



BASE: All Respondents (n=1,002) Q500. Did you have access to any of the following? Please select all of the services, resources, or opportunities your institution provided, whether or not you used them. BASE: Had Access to Services (Bases Vary) Q505. Did you use any of the following? BASE: Used Services (Bases Vary) Q510. How valuable was/were the following?

#### Professors are by far the most likely source of mentorship

#### Who was the mentor who encouraged you to pursue your goals and dreams?

Among recent graduates who had a mentor during college

Professor	64%
College or university staff member	10%
Friend	9%
Family member	7%
Other	5%
Extracurricular activity adviser	4%
Sports coach	2%

#### **Get involved**

- 1. Survey your alumni andrew.hanson@stradaeducation.org
- 2. Subscribe to our podcast "Lessons Earned" (March 4)
- 3. Watch Roadtrip Nation's new documentary Community Driven
- 4. Read Emsi's new report *Identifying Local Skills Gaps*
- 5. Subscribe to our newsletter

# www.stradaeducation.org